

#### Our mission

# Digitalisation of the credit, real-estate and insurance industries



Credit industry



Real-estate industry



Insurance industry

Hypoport – a network of technology companies

The four segments of Hypoport Soc Platform STAR-BAUFI POOL NEX QUALITY GENO POOL PACE Insurance industry Credit industry **EUROPACE** fundingePension REM CAPITAL VALUE AG Real Estate Platos DR. KLEIN PRIVATE CLIENTS Real Estate industry Private clients

## Hypoport - clearly ahead of the market

Results for Q1 2021 and forecast for 2021

#### **Key figures for Q1 2021 (yoy)**

- Revenue: €107.9 million (+7%)
- Gross profit: €55.6 million (+6%)
- EBIT: €12.1 million (+15%)
- EPS: €1.51 (+19%)

#### **Hypoport and the market (yoy change)**

- Credit Platform revenue: +12%
- Private Clients revenue: +6%
- Real Estate Platform revenue: +1%
- Insurance Platform revenue: +3%

- → Mortgage finance market: +7%\*
- → Housing transaction market: +5%\*\*
- → Insurance market: +1%\*\*\*

#### Forecast for 2021

Revenue of between €430 million and €460 million and EBIT of €40 million to €45 million

Sources: \*Deutsche Bundesbank \*\*Estimate by GEWOS Institut für Stadt-, Regional- und Wohnforschung GmbH dated 4 November 2020 \*\*\*German Insurance Association (GDV).



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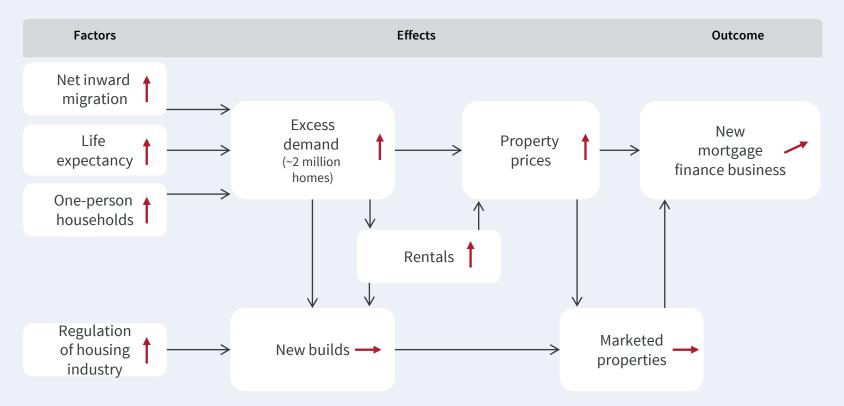
## Significant gains in market share during Covid crisis

Impact of the coronavirus crisis on Credit Platform and Private Clients

Segments	Market environment	Target group	Lockdown 1 (Mar-May 2020)	After lockdown 1 (Jun-Sep 2020)	Lockdown 2 // 3rd wave (since Oct 2020)	Long term (after coronavirus)
Credit Platform	Mortgage finance	Credit industry	<ul> <li>Substantial use of the cloud platform for remote transactions</li> </ul>	• Delays in rollout projects with new bank partners	<ul> <li>Strong market share gains for existing clients</li> <li>Delayed processing by banks</li> </ul>	<ul> <li>Even greater need for fully integrated digitalised systems at financial product distributors and banks</li> </ul>
	Corporate finance		More requests for subsidised finance (KfW loans)	<ul> <li>Greater demand for advice and loans vs. more restrictive banks</li> </ul>	<ul> <li>Q4: Rise in subsidised finance (KfW loans, coronavirus support)</li> <li>Q1: Banks adopt more restrictive approach, resulting in reduced uptake</li> </ul>	<ul> <li>In the long term, more complex CF projects will need advisors and a platform</li> </ul>
	Consumer credit		• More restrictive lending & less demand	• Slight easing of lending conditions	More restrictive lending & less demand again	No change
Private Clients	Mortgage finance	Consumers	<ul> <li>Extremely high market share gains thanks to spending brought forward and video advice</li> </ul>	<ul> <li>Market share gains in a weaker overall market, partly thanks to fully digital provision of advice</li> </ul>	High market share gains in a market that is picking up again (slightly) overall	Importance of home ownership increasing; rising property prices and lending volume

## Long-term trends not affected by coronavirus

Factors influencing the German housing market



## Short-term effects minimal, long-term trends intact

Impact of coronavirus crisis on Real Estate Platform and Insurance Platform

Segments	Market environment	Target group	Lockdown 1 (Mar-May 2020)	After lockdown 1 (Jun-Sep 2020)	Lockdown 2 // 3rd wave (since Oct 2020)	Long term (after coronavirus)
Real Estate Platform	Property sales	Credit industry	<ul> <li>Fewer property sales originated due to lockdown</li> </ul>	• Property sales are rising again	Property sales continue to pick up a little	<ul> <li>Digital platform solutions are the only way forward</li> </ul>
	Residential property valuation		<ul> <li>Property viewings and valuations not possible at times</li> </ul>	<ul><li> Valuations possible again</li><li> Banks not yet back to full productivity</li></ul>	<ul><li> Valuations still possible</li><li> Banks not yet back to 100% productivity</li></ul>	<ul> <li>Regulator will retain digital solutions even after the coronavirus crisis</li> </ul>
	Portfolio management Portfolio financing	Housing industry	<ul> <li>Barely any rent defaults</li> <li>Minor postponements of new building projects and digitalisation projects</li> </ul>	No relevant impact	<ul> <li>Delays to new building projects and digitalisation projects</li> <li>Low level of rent defaults</li> </ul>	Growing importance of being able to work remotely
Insurance Platform	Private insurance companies	Broker orga- nisations, credit industry, insurtechs	<ul> <li>Little negative impact on in-force business</li> <li>Digital advisory services more successful</li> </ul>	Almost a return to normal, although slight fall in new business	<ul> <li>Little negative impact on in-force business</li> <li>Digital advisory services more successful</li> </ul>	Coronavirus crisis is reducing any remaining doubts about the need for a digital platform



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1. Market environment

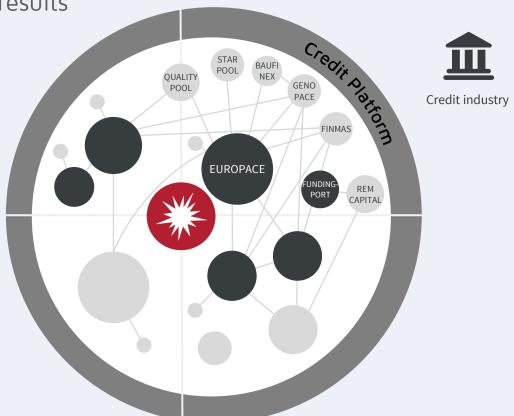
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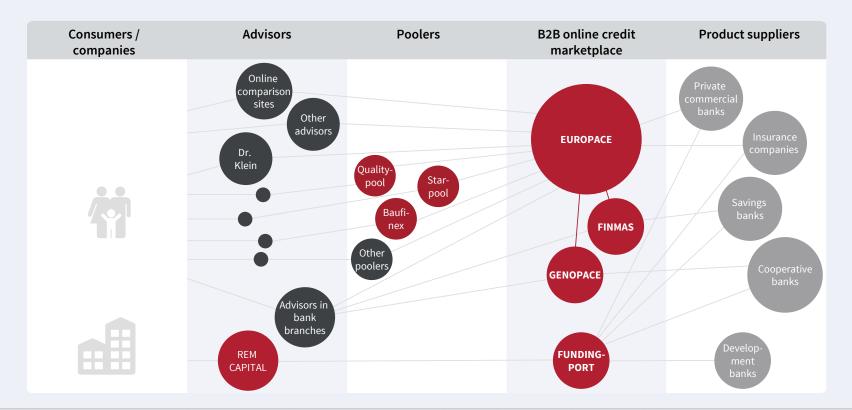
## Credit Platform

Business model & results



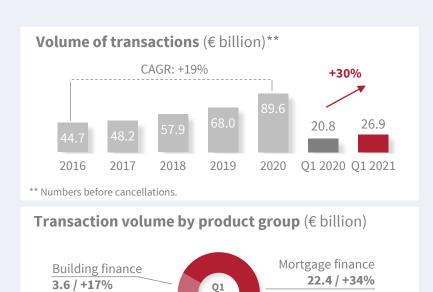
## Credit Platform

#### Business model



## Europace continues to gain market share

Credit Platform: Europace transaction volume



2021

- Transaction volume per sales day\* reached a record level of over €420 million (+32% yoy) in Q1 2021
- Good start to year (+30% yoy) despite lockdown
- Therefore higher market share gains for mortgage finance than in recent years (+34% compared with overall market growth of +7%)
- However, third wave of coronavirus in Q1 has shortened periods of fixed interest rates and led to longer loan application processing times at banks
- Fallout from coronavirus is making it harder to sign up new clients and is affecting some regional banks' ability to move forward with their IT implementation projects
- Nonetheless, strong growth in the regional bank sectors (+36% and +85% respectively) compared with the overall market

Personal loans

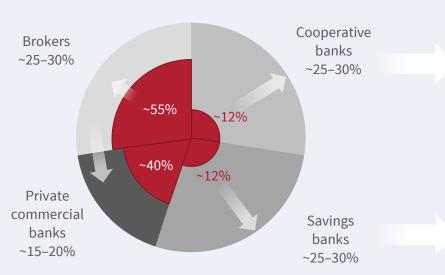
1.0 / 0%

<sup>\*</sup> The number of sales days equals the number of bank working days less half of the number of 'bridging days' (days falling between public holidays and weekends).

## Europace has huge potential for growth

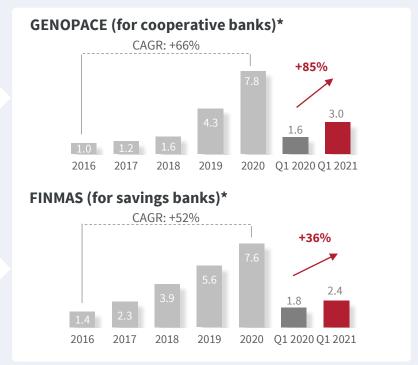
Mortgage finance in Germany and Europace's share

#### Distribution channels and Europace's share\*



Mortgage finance in Germany in Q1 2021: €72 billion

Mortgage finance on Europace\* in Q1 2021: €22 billion



<sup>\*</sup> Numbers before cancellations. Sources: Bundesbank, Europace, own estimates.

## Significant growth thanks to innovation leadership

Credit Platform: revenue, gross profit and earnings



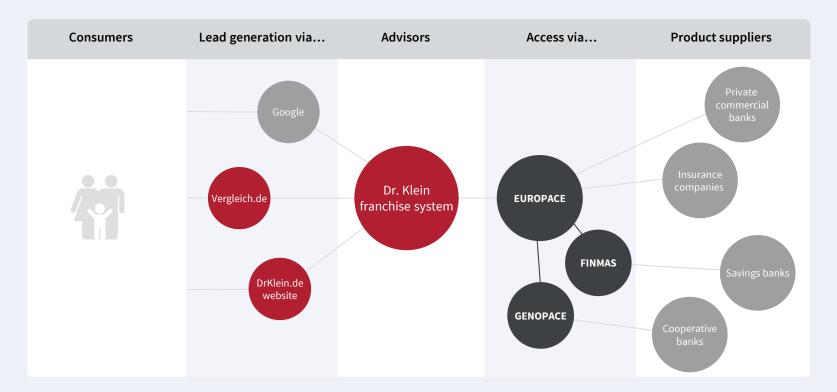
- All four distribution channels on Europace (financial product distributors, private commercial banks, cooperative institutions, savings banks) are growing at a much faster rate than the market
- Coronavirus crisis is restricting the functioning of traditional banks and, in the long term, accelerating the digital transformation of independent financial product distributors
- Shift in corporate client revenue to second half of the year due to announced expansion of KfW support
- The white-label personal loans business saw a fall in revenue compared with the pre-coronavirus prior-year period
- Revenue from mortgage finance business models up by 16%
- Disproportionately strong rise in the segment's EBIT despite high levels of capital expenditure on the next generation of Europace, expansion of key account resources for regional banks and establishment of the corporate finance business

## **Private Clients**

Business model & results DR. KLEIN PRIVATE CLIENTS GLEICH .DE Private clients

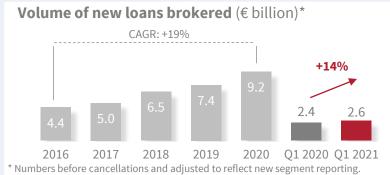
## **Private Clients**

#### Business model



## Good start to year for Dr. Klein Privatkunden

Private Clients: volume of loans brokered and number of advisors





- 14% increase in volume of new loans brokered despite an extremely strong Q1 2020
- Considerable market share gain in Q1 2021 (overall market: +7%)
- Fully digital provision of advice and digital processing via
   Europace during the coronavirus pandemic continue to create a clear competitive advantage
- Uptrend in the recruitment of advisors that began in Q3 2020 continued in impressive fashion in Q1 2021
- Long-term growth of consumer demand for state-of-the-art provision of independent financial advice has been strengthened as a result of the coronavirus crisis and further increases in property prices
- The rising number of advisors and increasing demand are together strengthening the foundations for Dr. Klein Privatkunden's future growth in the next few years

## Sharp rise in EBIT for the Private Clients segment

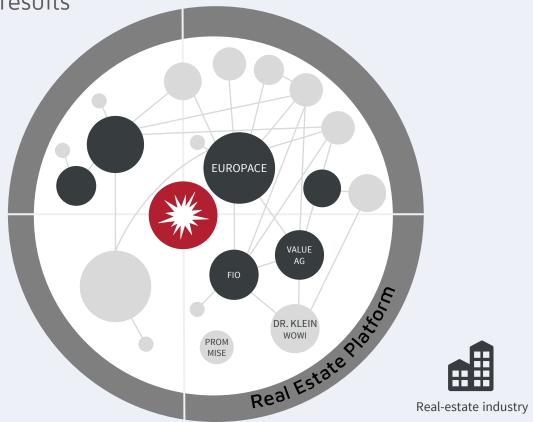
Private Clients: revenue, gross profit and earnings



- Sustained revenue growth (+5%), despite an extremely strong Q1 2020, thanks to an increased volume of new loans brokered
- Revenue is increasing more slowly than the transaction volume due to a changed product mix, shorter periods of fixed interest rates and slightly slower processing times at banks
- Capital expenditure carried out to integrate regional product partners and increase efficiency (e.g. digitalisation of processes) is paying off
- The disproportionately strong rise in EBIT of 24% was due not only to growth but also to the temporary effect of lower costs during the pandemic
- Consequently, the EBIT margin was well above its longterm level of 35–40% of gross profit

## Real Estate Platform

Business model & results



## Creation of a 'platform for housing'

Business model



## The €800 billion housing market is going digital

Market participants, structure and market share

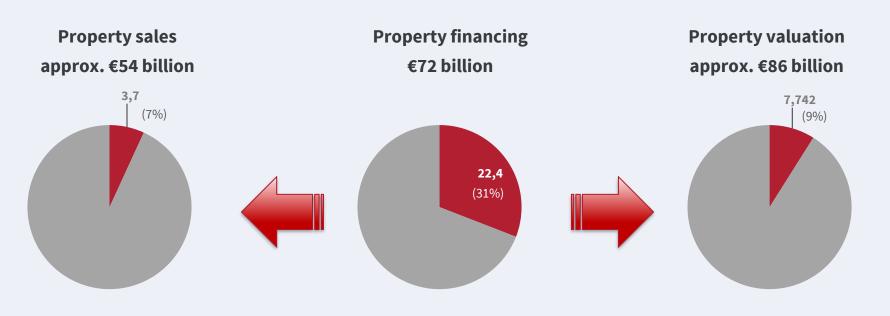
	<u>Proper</u> Sellers	ty purchases Brokers	Buyers	<u>Mortga</u> Advisors	ge finance Marketplace	Banks	Property valuation Appraisers	Notaries & land register
Market participants		$\rightleftarrows$		→ <u>•</u> 1) -	→ <b>‡</b> →	血	→ 1 <b>5</b> →	0
Market structure	<ul> <li>Highly fra</li> <li>15 of the are banks</li> </ul>	top 20 broker:	• (	Complex and frag	mented	•	Highly fragmented	• Public authorities
Technology	<ul><li> Various so</li><li> No platfo</li></ul>	oftware provid rms		ndividual niche s One platform	software providers		A few software providers No platforms	• Public authorities
Volume of overall market addressed in 2020	approx	. €216 billion		€273	billion		approx. €325 billion	
Hypoport's current market share (approx.)	FIO	7% Systems		3% Dr. Klein	31% Europace		9% VALUE AG	

<sup>\*</sup> Numbers before cancellations. Sources: Bundesbank, GEWOS, Europace, FIO SYSTEMS, VALUE AG, own estimate.



## Strong cross-selling potential

Market share for the marketing, financing and valuation of residential property



Overall market in Q1 2021: approx. €54 billion

Sales via FIO's platform in Q1 2021: €4 billion

<sup>\*</sup> Numbers before cancellations. Sources: Bundesbank, GEWOS, Europace, FIO SYSTEMS, VALUE AG, own estimate.



Overall market in Q1 2021: €72 billion

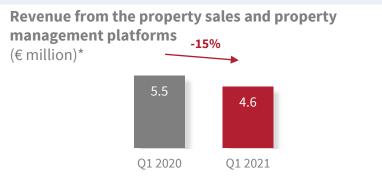
Mortgage finance on EUROPACE\*: €22 billion

Overall market in Q1 2021: approx. €86 billion Valuation through VALUE AG: €8 billion

## Better scalability and less project business

Real Estate Platform: property sales platform and property management platform





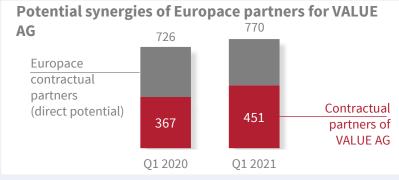
- Development of software solutions for the sale and management of residential properties in the housing and credit industries
- The credit industry occupies a leading position in Germany when it comes to residential property sales
- FIO market share among savings banks already at almost 90%; huge potential among the cooperative banks
- Fall in revenue due to decision to forego individual project business in favour of a scalable platform business model
- Technical migration to new platform took place in 2020
- Client rollouts delayed during coronavirus crisis

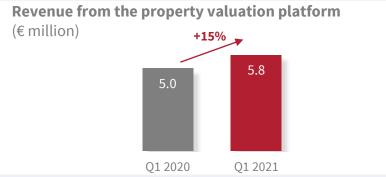
<sup>\*</sup> Revenue of FIO SYSTEMS AG, Maklaro GmbH and Hypoport B.V. (PRoMMiSe).



## Successful year of growth for VALUE AG

Real Estate Platform: property valuation platform





- The business model consists of integrated property valuations for the lending banks, i.e. for Europace product partners
- Cross-selling potential thanks to incremental improvements to the technical integration of FIO, Europace and VALUE AG
- The third wave of coronavirus again resulted in a slight decline in productivity in banks' processes for loan applications and processing
- Despite strong individual project business in portfolio valuations in Q1 2020, revenue increased by 14% thanks to a firm focus on the scalable business model
- High level of capital expenditure on the digitalisation of business processes
- Further start-up losses after huge headcount growth, but these losses are gradually diminishing

## Interest-rate volatility contributes to successful start '21

Real Estate Platform: property financing platform



- The business model is based on loan brokerage for the municipal and cooperative housing industries
- Despite unfavourable conditions in the medium term caused by political debate at federal and state level about intervention in the German rental market, the volume of new loans brokered held steady
- This was due to volatile interest rates, which meant that the housing industry was willing to do business at short notice, resulting in higher levels of commission
- The coronavirus crisis continues to have virtually no effect on existing clients in the housing industry; however, new clients are having to be acquired virtually as a result of coronavirus and this is difficult and not typical in this sector
- The German Federal Constitutional Court's ruling against the rent cap in Berlin sends an important signal

## Growth segment with high investments

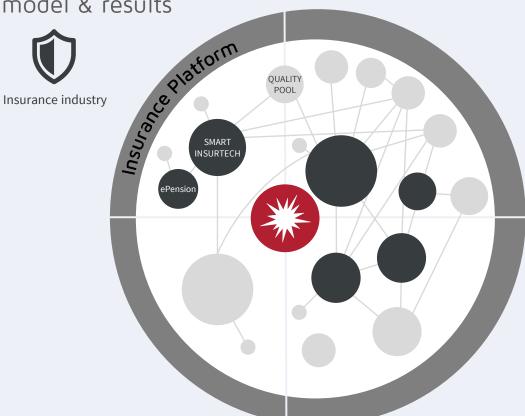
Real Estate Platform: revenue, gross profit and earnings



- Healthy operating performance of all four platforms (property sales, valuation, financing and management)
- The strategic reduction in project business that was still ongoing until early 2020 had a small impact on the comparison with the prior-year period in Q1; excluding project business, operating revenue increased by around 10%
- Slight delays to new projects as a result of the coronavirus crisis; however, they are being actively addressed by refining the products
- Cross-selling by the Credit Platform segment (Europace, FINMAS, GENOPACE) and the property financing platform (Dr. Klein WoWi) provides the basis for further gains in market share
- Capital expenditure in the Hypoport Group continues to be focused on the 'platform for housing' in 2021; small start-up losses

## Insurance Platform

Business model & results



## Potential for digitalisation in the insurance market

Market factors

Private insurance

companies

#### **Negative factors**

- Established market players' legacy systems are slowing the pace of digitalisation due to the lack of compatibility with new technologies
- Further regulation is increasing the complexity of the insurance business and its digital transformation

Occupational pension schemes

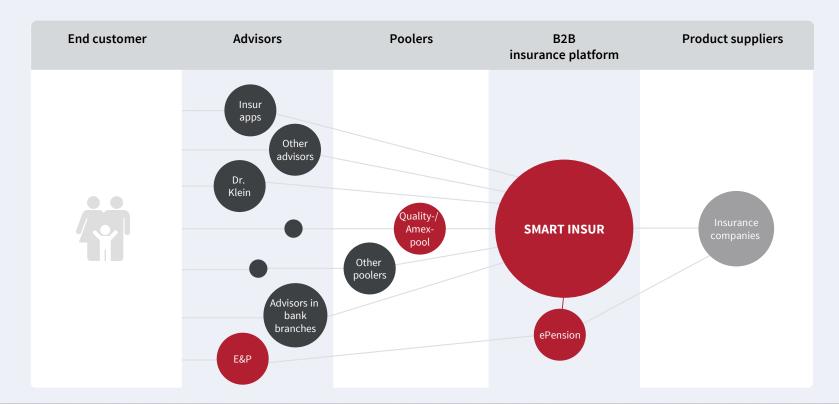
- Continuing lack of products and poor knowledge are holding back growth
- Low interest-rate environment and falling technical interest rate are making it more difficult to keep to guarantees

#### **Positive factors**

- Consumers have higher expectations regarding digitalisation
- Insurtech start-ups and coronavirus are increasing the pressure on traditional market players to adopt digital technologies
- Possibilities for evaluating big data provide an incentive for digitalisation
- Employees' growing expectations are driving the digitalisation of occupational pension support, administration and communications
- Increasingly complex occupational pension processes make digitalisation a necessity

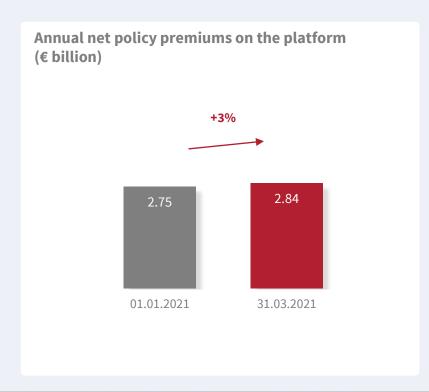
## Insurance Platform

#### Business model



## Healthy increase in the platform volume in Q1 2021

Insurance Platform: validated portfolios



- Annual net premiums of an estimated €8.6 billion are managed in the legacy systems of the companies acquired between 2016 and 2019 (annual gross premiums of approximately €9.7 billion)
- Migrating these portfolios to the SMART INSUR platform is crucial to the establishment of premiums-based fee models in the sector
- The new key figure 'annual net policy premiums on the platform' represents the policies that are maintained by brokers and synchronised on the platform
- SmIT is gradually validating these portfolios; around 16% have been validated so far
- Validation of the policy portfolios is needed to be able to provide further added value for brokers, distribution organisations and insurance companies, e.g. robo advise

## Focus on recurring revenue

Insurance Platform: revenue, gross profit and earnings



- Large broker organisations and broker pools are the primary target groups; insurtechs and banks are also important client groups
- Additional clients were signed up for the platform in 2020, but not as many as expected due to the pandemic
- Revenue increased only slightly due to a reduction in project business and the focus on expanding the platform
- Significant improvement in data quality as a result of migrating from local systems to the SMART INSUR platform
- New key figures 'policy premiums on the platform' and 'validated policy premiums on the platform' will be published on a quarterly basis in future, as is the case with the Europace transaction volume



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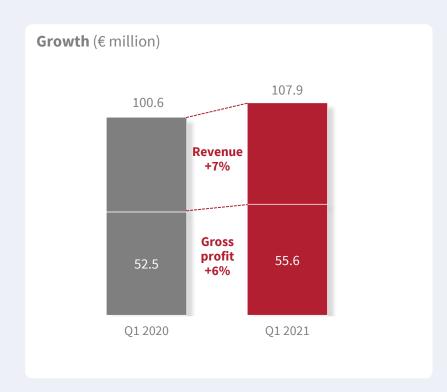
## 3. Overview of key performance indicators

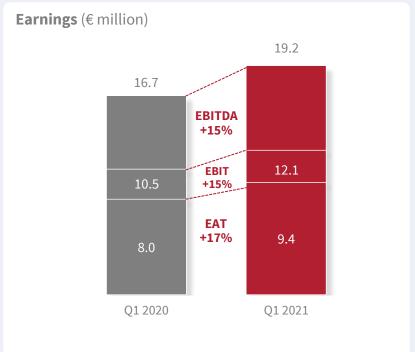
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## Stronger growth than in excellent prior-year period

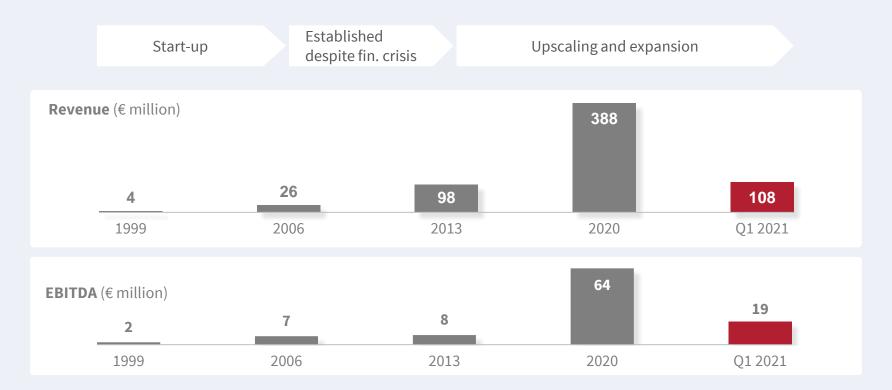
Overview of Hypoport's key performance indicators





## 20 years as a growth company

Long-term changes in revenue and EBITDA



## Targeted investment in further growth

Areas of capital expenditure with an impact on earnings in 2020

#### Credit Platform (level of investment: €€€)

- Increase in key account resources for regional banks (FINMAS / GENOPACE)
- Expansion of **development resources** for Europace
- · Links to the Real Estate Platform
- Establishment of the 'fundingport' corporate finance platform

#### Real Estate Platform (level of investment: €€)

- Adjustment of the pace of growth of acquired businesses to that of Hypoport
- Expansion of the IT platforms for property sales, valuation and management
- **Headcount** expansion in property valuation

#### **Private Clients (level of investment: €)**

 Investment in the digitalisation of the advisory process to improve lead generation and customer retention

⊂€40 million

## million Insurance Platform (level of investment: €€)

- Expansion of sales capacity
- Cultural and technical integration of acquired businesses
- Making the acquired businesses scalable
- Refinement of the SMART INSUR marketplace

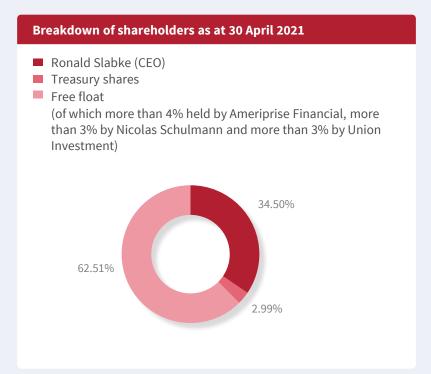


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## Market capitalisation of around €3 billion

Shareholder structure and share information



Key performance indicators				
KPI	Details	Value		
EPS	Earnings per share in Q1 2021	€1.51		
Number of shares	Total number of shares	6,493,376		
Market cap	Market capitalisation	approx. €3.0 billion		
Trading volume	Average trading volume per day in Q1 2021	approx. €4.6 million		
High	Highest closing price in 2021	€614.00		
Low	Lowest closing price in 2021	€428.00		
Indices	SDAX, Prime All Share, CDAX, DAXplus Family, GEX			



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## Investment highlights

~250/0 CAGR 5 years

**MODERATE DEBT LEVEL** Financial liabilities / 12M EBITDA

~ 150/0 CAGR 5 years

of experience with platformbased business models

10+ in 5 years

are satisfied or even

**OUR EMPLOYEES** 

extremely satisfied with Hypoport as an employer

## For years

Hypoport has been generating double-digit increases in revenue and EBIT

## **Forecast for 2021**

Hypoport anticipates consolidated revenue of between €430 million and €460 million and EBIT of €40 million to €45 million in 2021

## For many more years

Hypoport will generate double-digit increases in revenue and EBIT

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## Annex



## Share price rises sharply

Share price since the date of joining the SDAX (daily closing price, Xetra, €)



## Hypoport's investor relations activity

Investor events, professional analysts' assessments, awards

Analyst	Recommen- dation	Target price	Date	
Bankhaus Metzler	Sell	€415.00	27 April 2021	
Berenberg	Buy	€550.00	21 April 2021	
Commerzbank	Buy	€550.00	27 April 2021	
Pareto Securities	Buy	€540.00	27 April 2021	
Warburg	Buy	€535.00	28 April 2021	

#### Index and awards

- SDAX
- Commerzbank 'Top ideas 2021'
- Institutional Investor 'The 2020 All-Europe Executive Team'
  - 1st place 'Best IR Program Small & Midcap Specialty & Other Finance' (investor choice)
  - 1st place 'Best IR Professional Small & Midcap Specialty & Other Finance' (investor choice)
- SdK 'company of the year 2017'

	Recent IR events	
Roadshow (dig.)	Ger/Aus/Swi	Q1 2021
Conferences (dig.)	Amsterdam, Frankfurt, Lyon	Q1 2021
Conferences (dig.)	Berlin, London, Frankfurt	Q4 2020
Roadshows (dig.)	Paris, USA	Q4 2020
Conferences (dig.)	Frankfurt, Munich	Q3 2020
Roadshows (dig.)	Copenhagen, London, Ger/Aus/Swi, Edinburgh, USA	Q3 2020
Conferences (dig.)	Canada, USA	Q2 2020
Roadshows (dig.)	Canada, Ger/Aus/Swi, UK, USA	Q2 2020
Conferences	London, Lyon	Q1 2020
Conferences	Berlin (2x), Frankfurt (3x), Hamburg, London, Munich, New York, Paris, Warsaw	2019
Roadshows	Brussels, Chicago, Edinburgh, London (2x), Paris, Copenhagen, Helsinki, Zurich	2019

Financial calendar			
9 August 2021	Q2 report		
8 November 2021	Q3 report		

## Mortgage finance - a high-potential market

Factors influencing the private and institutional residential mortgage finance markets

#### **Negative factors**

# Finance for OWNER-OCCUPIED PROPERTIES

Credit Platform
Private Clients

Finance for RENTAL PROPERTIES

Real Estate Platform

Source: Federal Statistical Office.

- Lack of available properties
- High ancillary purchasing costs
- Legislators keep the market busy with a steady stream of new regulatory ideas
- Commercial and residential projects competing for construction resources
- Increasingly unrealistic, uneconomic ideas about rent regulation in an already overregulated rental market
- In metropolitan areas such as Berlin, political favouritism stands in the way of necessary new construction

#### **Positive factors**

- Strong pent-up demand in and from the rental market
- Buying often cheaper than renting
- Slight growth in construction activity
- Market share of neutral loan brokerage advisors is growing
- Low proportion of home ownership (under 50%)\*
- Marked increase in planned projects owing to pent-up demand for affordable housing, which has become a political issue