

# Hypoport SE

Preliminary results for FY 2022

#### Our mission

# Digitalisation of the credit, real-estate and insurance industries



Credit industry



Real-estate industry



Insurance industry

Hypoport – a network of technology companies

Revenue in 2022 by segment Soce Platform STAR-BAUFI POOL NEX **OUALITY-**GENO POOL PACE Credit industry Insurance industry €61 mn €207 mn **EUROPACE** ePension REM CAPITAL VALUE AG Real Estate Platof Dr. Klein HHH. PRIVATE CLIENTS Private clients Real Estate industry €125 mn €65 mn



#### Above-average growth, even in a weak market environment

Results for FY 2022

#### **Key figures for 2022 (yoy change)**

- Revenue: €455 million (+2%)
- Gross profit: €261 million (+5%)
- EBITDA: €58 million (-25%) (incl. a negative one-off item of €4 million)
- EBIT: €25 million (-48%) (incl. a negative one-off item of €4 million)
- EPS: €2.96 (-38%)

#### **Hypoport** (FY 2022, yoy change)

- Credit Platform revenue: -0%
- Private Clients revenue: -8%
- Real Estate Platform revenue: +12%
- Insurance Platform revenue: +26%

#### Market volume (FY 2022, yoy change, trailing)

- → Mortgage finance: -9%\*
- → Residential property (2022): -6%\*\*
- → Insurance premiums: -1%\*\*\*

Sources: \*Deutsche Bundesbank \*\*Estimate by GEWOS Institut für Stadt-, Regional- und Wohnforschung GmbH dated 10 October 2022 \*\*\*German Insurance Association (GDV), 26 January 2023.



# Contents

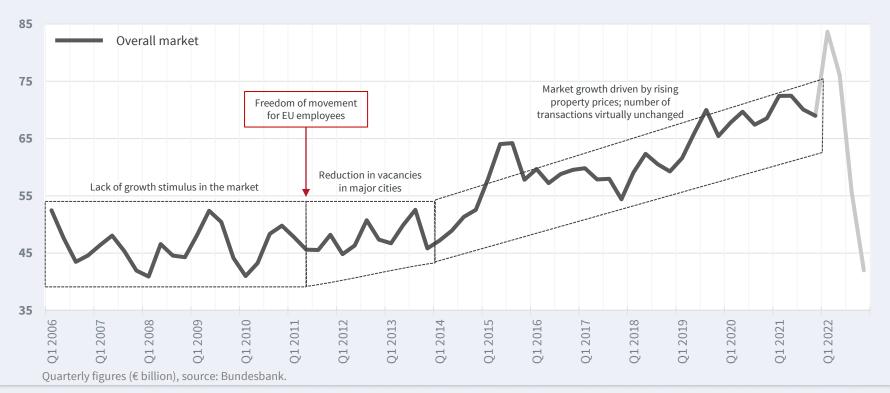
#### 1. Market environment

- 2. Key performance indicators for the segments
- 3. Overview of key performance indicators
- 4. Outlook

Annex (incl. share price info & IR)

#### Lending volume boosted by EU integration

Volume of private mortgage finance in Germany



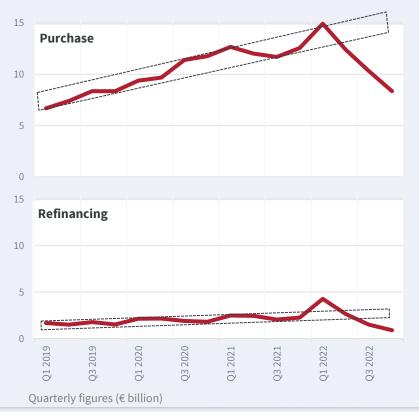
## Sharp decline in volume due to multiple factors

Volume of private mortgage finance in Germany



# New construction slumps particularly sharply

Mortgage finance volume by intended use







# Contents

1. Market environment

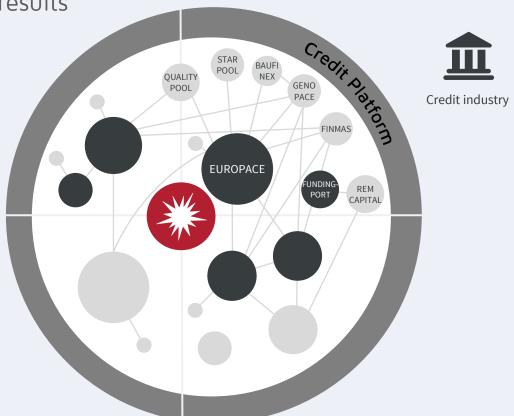
# 2. Key performance indicators for the segments

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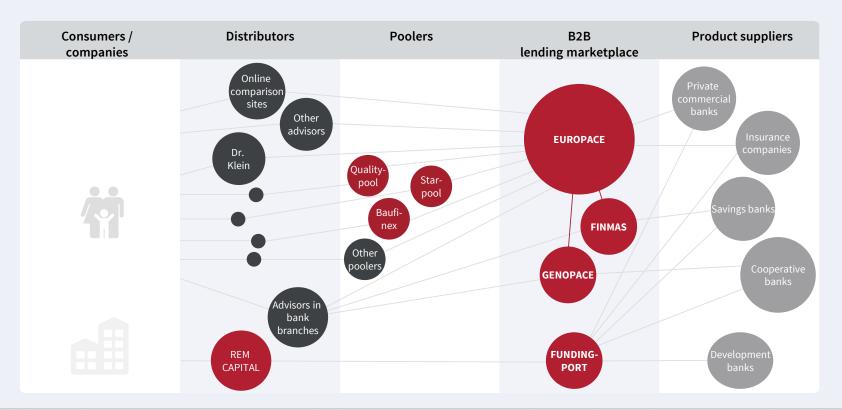
#### Credit Platform

Business model & results



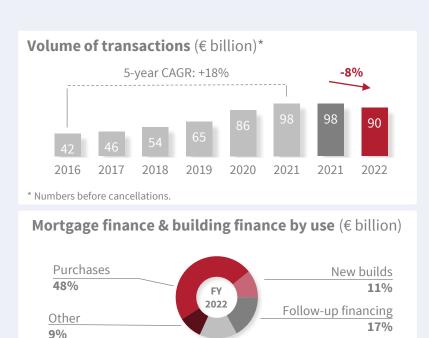
# Digitalisation of the credit industry

Credit Platform segment business model



#### Robust performance in a weak market environment

Credit Platform: mortgage finance and building finance product type



Building finance (fixed rate)

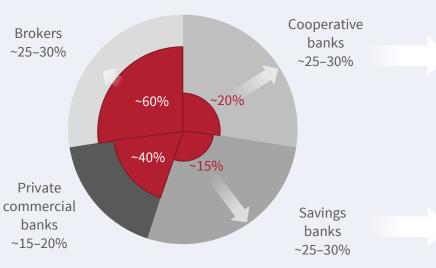
15%

- Further gains in market share in a strongly deteriorating overall market
- Building finance (as a way of locking in interest rates) recorded a small uptick (+1%) in a wider market environment that benefited from brisk interest in retirement savings plans (+28%)
- Regional associations of savings banks and cooperative banks are recording the fastest growth rates
- Rising interest rates provided a particular boost to follow-up financing and building finance as a way of locking in interest rates, especially in the first half of 2022
- Weak momentum in the market and high internal IT fixed costs at banks are intensifying the need to go digital and accelerating the switch to the transaction-based Europace platform

# Europace still has huge potential for growth

Mortgage finance product type: market share, by distribution channel

#### Distribution channels and Europace's share



Mortgage finance in Germany in 2022: €257 billion

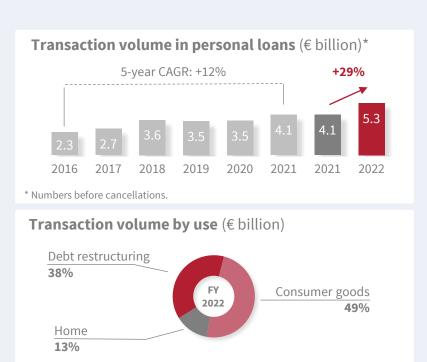
Mortgage finance on Europace\* in 2022: €77 billion

\* Numbers before cancellations (€ billion). Sources: Bundesbank, Europace, own estimates.



#### Robust growth in a stagnating market environment

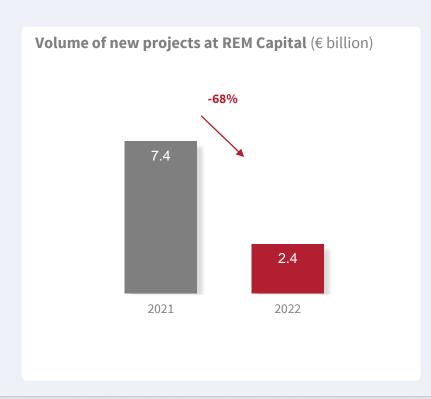
Credit Platform: personal loans product type



- Since 2016, Europace has gained significant market share in the personal loans business, with a focus on B2B
- 2022 was a successful year overall, although momentum slowed slightly towards the end
- The expansion in this segment was achieved in a stagnating market (5-year CAGR: +0.3%)
- 'Sofortkredit' instant credit product rolled out to all distributors following a successful pilot phase
- Personal loan optimisation as part of mortgage finance transactions offers growth potential for distributors
- Rollout of GENOFLEX a system that serves as a price and risk management tool and is aimed at developing business jointly within the cooperative banking sector – initiated at the start of 2023 after a successful pilot project

#### Subsidy advice strong in H1 but weaker in H2

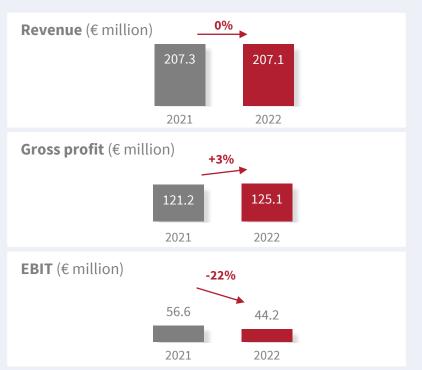
Credit Platform: corporate finance product type



- From summer 2021 until summer 2022, REM Capital saw strong growth in connection with KfW support schemes for German SMEs in relation to energy efficiency improvements for buildings (initiated by the previous German government) and innovation
- Current external factors (climate change mitigation, energy crisis, disrupted supply chains, inflation) are posing challenges for German SMEs and sparking strong demand for advice, with substantial associated potential for transactions
- Current government support programmes have not yet been adapted to the latest climate goals and the trajectory of the current crisis; the market consequently weakened in H2 2022 and the volume of new projects declined substantially year on year
- In this challenging environment, banks are becoming increasingly reluctant to lend

#### Stable business volume despite turbulent market conditions

Credit Platform: revenue, gross profit and EBIT



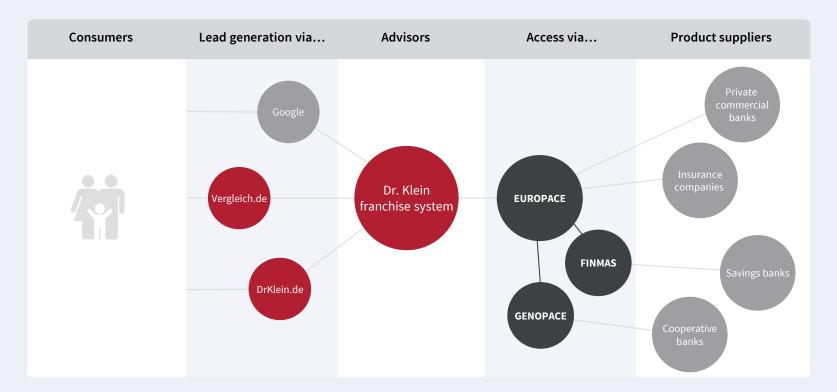
- Stable revenue generation in spite of the slump in the mortgage finance market in H2 2022
- Revenue contracted significantly in Q3 2022 due to challenging market conditions for private mortgage finance and weaker finance for SMEs
- At around 35% of gross profit, profitability was only slightly below the five-year average of 40-45% thanks to a very strong performance in the first half of 2022
- Segment outlook for 2023: a slight drop in revenue and a pronounced fall in EBIT
- Strong potential as soon as the mortgage finance market starts to normalise and the German government introduces effective funding support schemes for consumers and SMEs

#### Private clients

Business model & results DR. KLEIN PRIVATE CLIENTS VER-GLEICH .DE Private clients

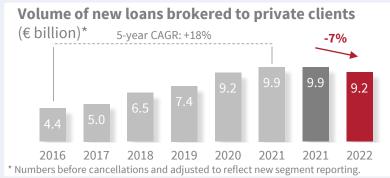
# Strong brand for independent advice

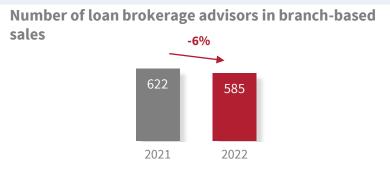
Private Clients segment business model



#### Further gains in market share for Dr. Klein in a weak market

Private Clients: operational key figures





- Further expansion of market share (overall market: -9%; long delay before market downturn is reflected in the figures) despite a 7% drop in the volume of new loans brokered
- Dr. Klein brokerage volume strongly affected by high market volatility in 2022; outstanding performance in Q1 (+34%), but very weak in Q4 (-50%)
- Drive to attract additional advisors successful up to autumn 2022; capacity reductions (-60 advisors) by franchisees in Q4 in light of external conditions
- As a result of rising interest rates, consumer demand for state-of-the-art provision of neutral advice (and the resulting interest-rate savings) continues to gain traction compared with traditional distribution by banks

#### Dr. Klein held back by difficult market conditions

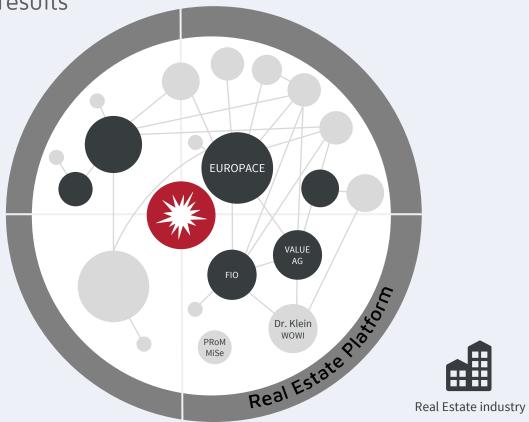
Private Clients: revenue, gross profit and EBIT



- Further slight gains in market share despite the challenging market environment
- Performance reflects the difficult conditions in the market for mortgage finance, Dr. Klein's anchor product
- If the lack of stimulus in the market persists, smaller independent advisors will likely join larger purchasing networks; this anticipated market consolidation should strengthen Dr. Klein's position as the second-biggest independent advisory brand in Germany
- Much like revenue, EBIT also declined as operating costs normalised after the lifting of pandemic-related restrictions; this had been forecast for several quarters
- Expectations for 2023 are that revenue will fall significantly and EBIT even more sharply, but there is substantial upside potential as soon as the market starts to normalise

#### Real Estate Platform

Business model & results



#### Areas of potential in the digitalisation of the housing industry

Market segments and solutions

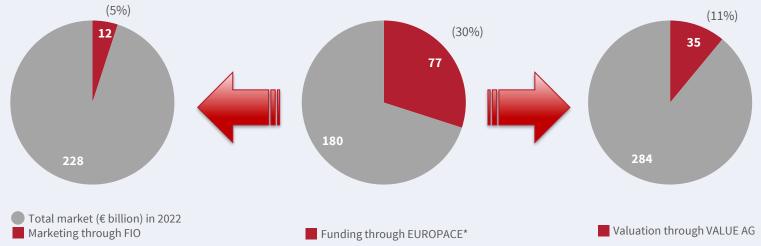


Sources: German Housing and Property Companies Association (GdW), German Federal Statistical Office (series 31231-0001)

# Strong cross-selling potential

Market share for the marketing, financing and valuation of residential property





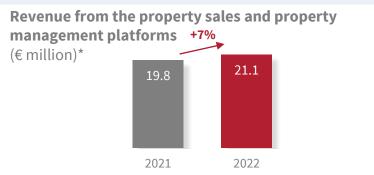
Sources: Bundesbank, GEWOS, Europace, FIO SYSTEMS, VALUE AG, own estimate. \* Before cancellations.



#### Scaling up of marketing through FIO is slowly gaining momentum

Real Estate Platform: property sales platform and property management platform





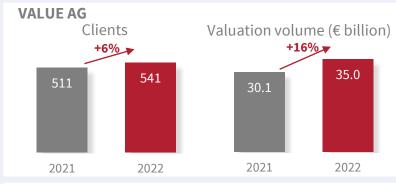
- Development of software solutions for the sale and management of residential properties in the credit and housing industries
- Retail banks occupy a leading position in Germany when it comes to residential property sales but have a lot of catching up to do in terms of digitalisation
- Expansion of service portfolio is comfortably making up for the retail banks' loss of market share and the difficult market conditions, leading to slight revenue growth in spite of a fall in volume
- FIO market share among savings banks already over 90%
- Huge potential among the cooperative banks is increasingly being unlocked through integration via Genopace

<sup>\*</sup> Revenue of FIO SYSTEMS AG, Maklaro GmbH and Hypoport B.V. (PRoMMiSe).



# VALUE AG achieves growth in spite of regulatory drag

Real Estate Platform: property valuation platform

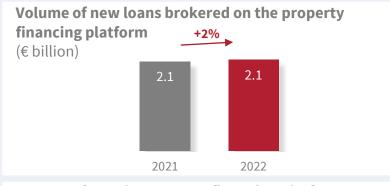


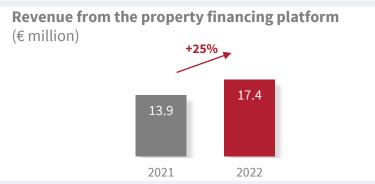


- The business model consists of integrated property valuations for the lending banks
- Revenue grew at a lower rate than the valuation volume due to a growth-oriented product mix
- High level of capital expenditure on the digitalisation of business processes and the development of a comprehensive suite of outsourcing services for the credit industry
- The fact that the Federal Financial Supervisory Authority (BaFin) repeatedly changed its stance on the subject of virtual inspections weighed on profitability from Q3 onwards
- Marked reductions in costs achieved in H2 2022
- Cross-selling potential and USP thanks to incremental improvements to the technical integration of FIO, Europace and VALUE AG with the aim of creating one overall digital process, i.e. one integrated home ownership platform

#### Gains in market share in a turbulent environment

Real Estate Platform: property financing platform for the institutional housing sector





- In the first half of 2022, rising interest rates and interest-rate
  volatility increased the housing industry's willingness to do
  business in spite of uncertain conditions (excessive regulation of
  the rental market, sharp rise in construction prices, uncertainty
  about government support for housebuilding)
- From summer 2022, construction of social housing and modernisation for energy efficiency fell off a cliff-edge; gains in market share offset this only to a limited extent
- Huge potential if the federal and regional governments put in place the right frameworks for much needed construction of social housing
- Measures to improve the energy efficiency of the existing property stock, which requires investment of at least €500 billion over the period until 2045, have only been funded to a small extent so far
- The anticipated withdrawal of private landlords poses both an opportunity and a challenge for local housing companies

#### Growth segment with high capital expenditure for the future

Real Estate Platform: revenue, gross profit and EBIT



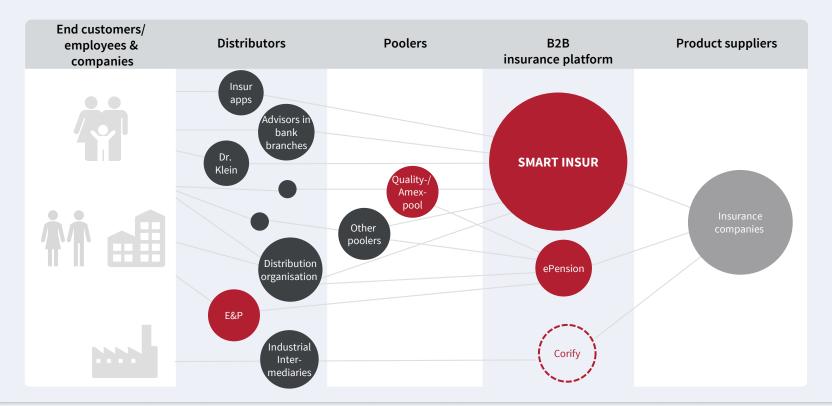
- Healthy to very healthy operating performance of all four platforms (property sales, valuation, financing and management) until summer 2022
- Mixed picture from Q3: the licence-based business models of the property sales and property management platforms continued to grow, while the revenue of the property valuation and property financing platforms contracted for market-related reasons
- Extraordinary expenses and BaFin regulation against virtual inspections had an adverse impact of nearly €4 million on EBIT in H2
- Cross-selling by the Credit Platform segment (Europace, FINMAS, GENOPACE) provides a strong basis for further gains in market share
- In 2023 revenue should remain stable as start-up losses should continue to reduce

#### Insurance Platform

Business model & results Ison Platform QUALITY POOL Insurance industry ePEN-SION

## Digitalisation of the insurance industry

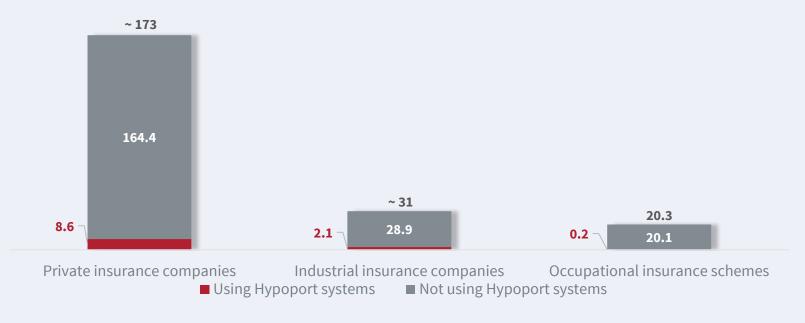
Insurance Platform segment business model



#### Huge potential for growth in all product groups

Market share in the three product groups

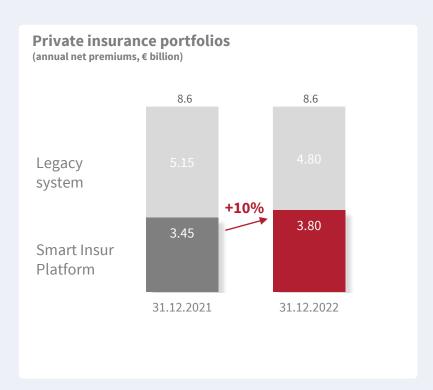
#### Overall market in 2022: €224 billion in annual net premiums written



Sources: German Insurance Association (GDV) as at 26 January 2023, own estimates.

#### Steady increase in the platform volume

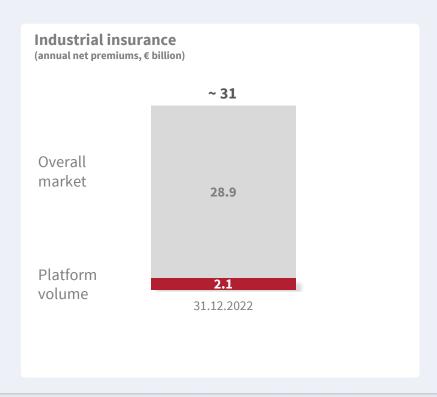
Insurance Platform: progress with the migration strategy



- Annual net premiums of approx. €9 billion are managed in the legacy systems of the acquired companies for private insurance policies
- Migrating these portfolios to the SMART INSUR platform is crucial to the establishment of premiums-based fee models in the sector
- SmIT is gradually validating these portfolios; the validation rate currently stands at 30%
- Validation of the policy portfolios is needed to be able to provide further added value for brokers, distribution organisations and insurance companies, e.g. automated recommendations for action for their advisors

#### Successful validation of strategic options

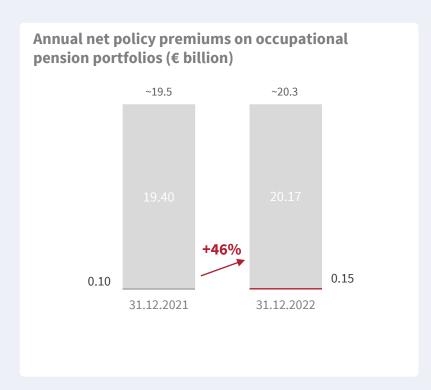
Insurance Platform: industrial insurance strategy



- As a result of acquisitions of software systems in the period from 2016 to 2019, Hypoport also took over business relationships in the industrial insurance sector
- This segment, which generates premiums of €2.1 billion, does not fall within the strategic focus of the SMART INSUR platform
- The aim of the differentiation process is to give SMART INSUR
   a clear focus on the management of insurance products with
   variable pricing for consumers, freelancers and small business
   owners
- Work to develop the Corify platform for the industrial insurance business began in 2022
- First product applications set to go into testing from H2 2023
- However, looking ahead to 2023 and beyond, there is attractive potential for development in terms of market share in the industrial insurance business

#### Huge potential for digitalisation in occupational pension market

Insurance Platform: occupational pension portfolios



- ePension integrates all stakeholders in the occupational pension market, including HR departments of large companies, insurers, specialist distributors of occupational pension schemes / brokerage organisations and employees
- Some major companies such as Edeka and Freenet are now digitalising their occupational pension processes on ePension
- Regulation regarding occupational pension provision is forcing employers to implement complex processes and manage a broad range of choices
- The expansion into the up-and-coming product segment of occupational health insurance is currently at the pilot stage
- Pilot conducted with two new high-profile customers –
   Generali Deutschland and Debeka Lebensversicherung in
   2022

## Progress with the strategic realignment

Insurance Platform: revenue, gross profit and EBIT



- Additional clients were signed up for SMART INSUR and ePension in 2022, but the acquisition of new clients continues to progress much more slowly than expected
- Growth in 2022 partly attributable to the acquisition of AMEXPool; organic growth of around 6%
- Successful strategic realignment in 2022 through the creation of three distinct business units (private insurance, industrial insurance, occupational pension provision)
- A one-off item in the private insurance business had an adverse impact of €1.5 million
- The plan for 2023 is to generate modest revenue growth and reach EBIT breakeven through optimisation of the cost base



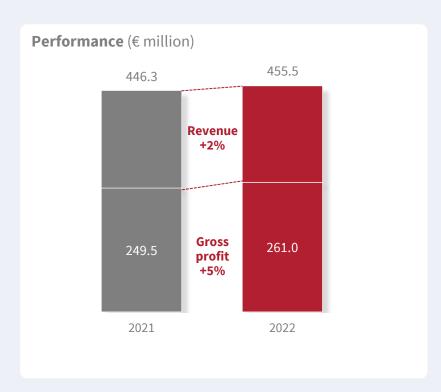
# Contents

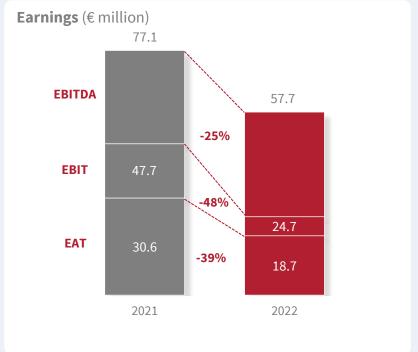
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Annex (incl. share price info & IR)

# Slight growth in 2022 and substantial investment in H1

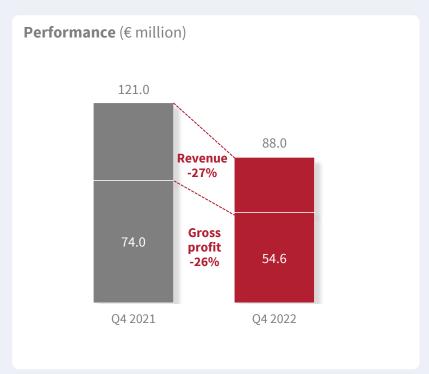
Overview of Hypoport's key performance indicators

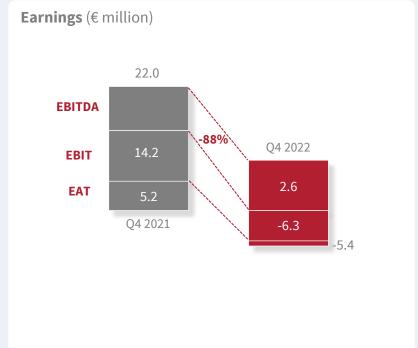




#### Market slump became evident in Q4 2022

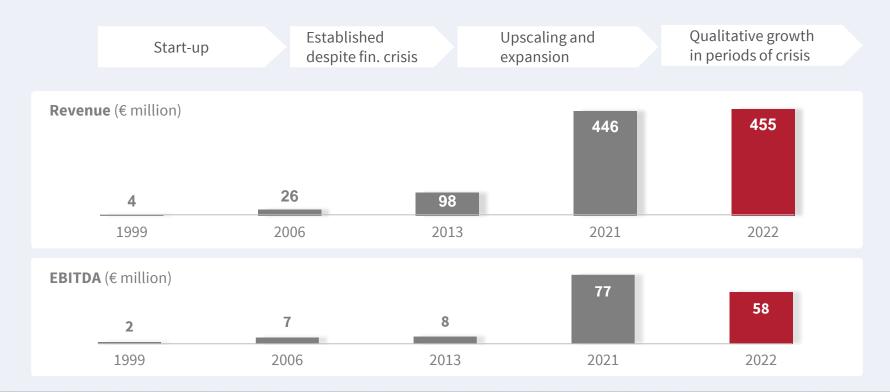
Overview of Hypoport's key performance indicators





## 22-year track record as a profitable growth company

Long-term changes in revenue and EBITDA





## Contents

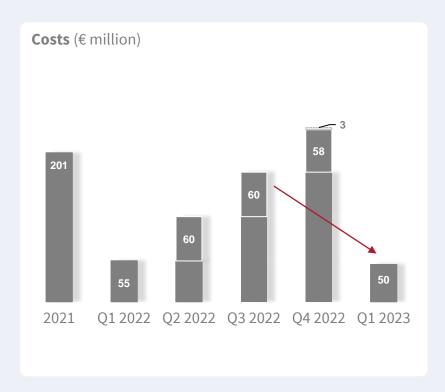
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#### Costs reduced. Capital base strengthened. Successful course set

Key activities from the last six months put into context



- The reduction of costs since Q3 will lower expenditure by €35–40 million per year
- Costs reduced by approx. €10 million between Q3 2022 and Q1 2023, with savings achieved in all segments
- Reduction in headcount from 2,600 to 2,300 by focusing on value creation
- All promising innovation projects will continue; opportunities for the future will still be seized, but a hiring freeze has been implemented for the time being
- Prices and distribution of risk have been adjusted to the changing market conditions
- Ccapital increase of €50 million ensures that the Company retains its ability to seize opportunities for growth amid the market changes currently taking place

## Trigger events cause Germans to turn to financing

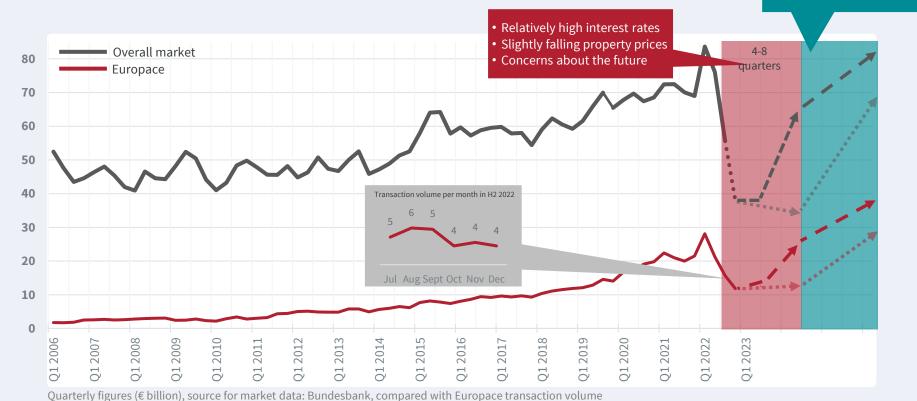
Factors of relevance for financing decisions

Type Reasons	Property purchase	Remortgaging	New builds	Modernisation
Life events	Children, divorce, career changes		Children	
Interest rates	Changes in choice of location, size, and fixtures and fittings of the property	Majority of loans have to be renegotiated after ten years	Minor change to fixtures and fittings of new builds	_
Resources			Shortage of land for development, construction costs	Shortages of skilled labour
Regulatory and political environment	High transaction costs and inaccessible rental market		Excessive building regulations, lack of funding support schemes	Insulation bonus
Macroeconomic environment	Target group: medium to high-income households		Target group: high-income households	

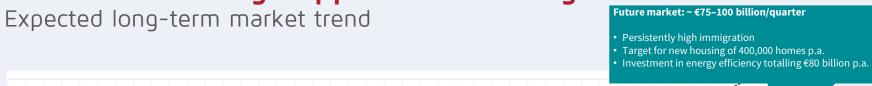
#### Outperformance – then, now and in future

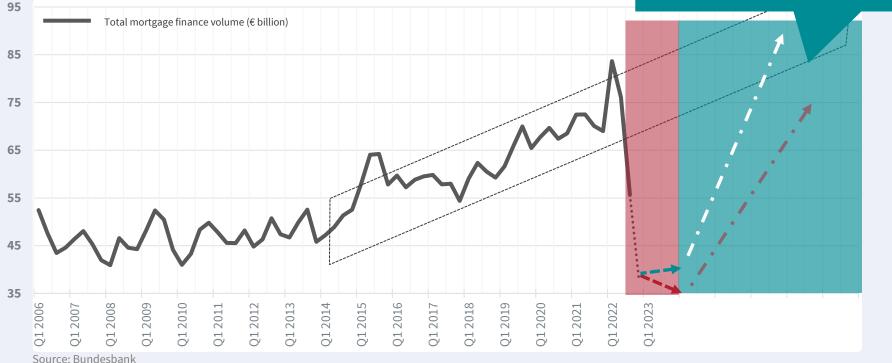
Possible future trajectory of mortgage finance

- Stable interest rates
- Stable property prices
- Unfavourable rental market



Market holds huge opportunities for growth





#### For years

Hypoport has been generating double-digit increases in revenue and EBIT

#### **Forecast for 2023**

Assuming a partial normalisation of the real estate financing market in the course of the year, decline in turnover of up to 10 per cent and EBIT decline of up to 30 per cent

# For many more years

Hypoport will generate double-digit increases in market share and thus, in normal market phases, also in revenue and EBIT

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#### Annex



## Investment highlights

~20% REVENUE GROWTH
10-year CAGR

**MODERATE DEBT LEVEL** Liabilities to banks /

~200/0 EBIT INCREASE
10-year CAGR

of experience with platformbased business models

15+ in 10 years

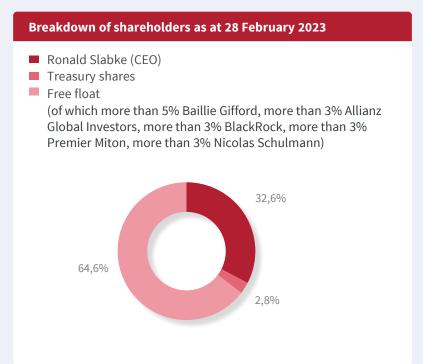
OUR EMPLOYEES

are satisfied or even

extremely satisfied with Hypoport as an employer

#### Market capitalisation of just under €1 billion

Shareholder structure and share information



Key performance indicators			
KPI	Details	Value	
EPS	Earnings per share in 2022	€2.96	
Number of Number of	Total number of shares	6.872.164	
Market cap	Market capitalisation as at 28 February 2023	~€0.9 bn	
Trading volume	Average trading volume per day in 2022	~€3.3 mn	
High	Highest closing price in 2022	€507.00	
Low	Lowest closing price in 2022	€79.25	
Indices	SDAX, Prime All Share, CDAX, DAXplus Family, GEX		

#### Share price performance superior to indices

Share price since the date of joining the SDAX (daily closing price, Xetra, €)



## Hypoport's investor relations activity

Investor events, professional analysts' assessments, awards

Analyst	Recommendat ion	Target price	Date
Bankhaus Metzler	Sell	€90.00	18 Jan 2023
Berenberg	Buy	€230.00	1 Feb 2023
BNP Paribas Exane	Underperform	€84.00	17 Jan 2023
Pareto Securities	Buy	€215.00	10 Mar 2023
Warburg	Buy	€265.00	16 Jan 2023

#### Index and awards

- SDAX, HDAX, DAX PLUS FAMILY
- Warburg 'Best Ideas 2023'
- Institutional Investor 'The 2020 All-Europe Executive Team'
  - 1st place 'Best IR Program Small & Midcap Specialty & Other Finance' (investor choice)
  - 1st place 'Best IR Professional Small & Midcap Specialty & Other Finance' (investor choice)

Recent IR events				
Conferences	Lyon, Hamburg, Frankfurt (3x), London, Munich (2x), Paris	2022		
Roadshows	USA, UK, Germany/Austria/Switzerland	2022		
Conferences	Amsterdam, Berlin, Frankfurt (2x), Hamburg, London, Lyon, Munich (2x), Paris, USA (2x)	2021		
Roadshows	Ger/Aus/Swi, London (2x), USA	2021		
Conferences	Berlin, Canada, Frankfurt (2x), London (2x), Lyon, Munich, USA	2020		
Roadshows	Canada, Copenhagen, Ger/Aus/Swi (2x), Paris, UK (3x), USA (3x)	2020		

Financial calendar	
8 May 2023	Results for Q1 2023

## Mortgage finance - a high-potential market

Long-term factors influencing private and institutional residential mortgage finance

#### **Negative factors**

• Lack of available properties

• High ancillary purchasing costs

 Legislators keep the market busy with a steady stream of new regulatory ideas

 Commercial and residential projects competing for construction resources

Finance for **RENTAL PROPERTIES** 

Finance for

**OCCUPIED** 

**PROPERTIES** 

Credit Platform

Private Clients

**OWNER-**

Real Estate Platform  Increasingly unrealistic, uneconomic ideas about rent regulation in an already overregulated rental market

 In metropolitan areas such as Berlin, political favouritism stands in the way of necessary new construction

#### **Positive factors**

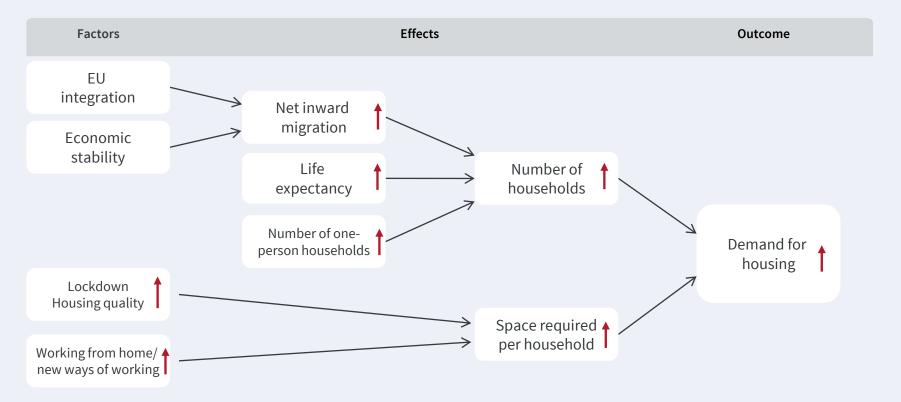
- Strong pent-up demand in and from the rental market
- · Buying often cheaper than renting
- Slight growth in construction activity
- Market share of neutral loan brokerage advisors is growing
- Low home ownership (under 50%)\*

 Marked increase in planned projects owing to pent-up demand for affordable housing, which has become a political issue

Source: Federal Statistical Office.

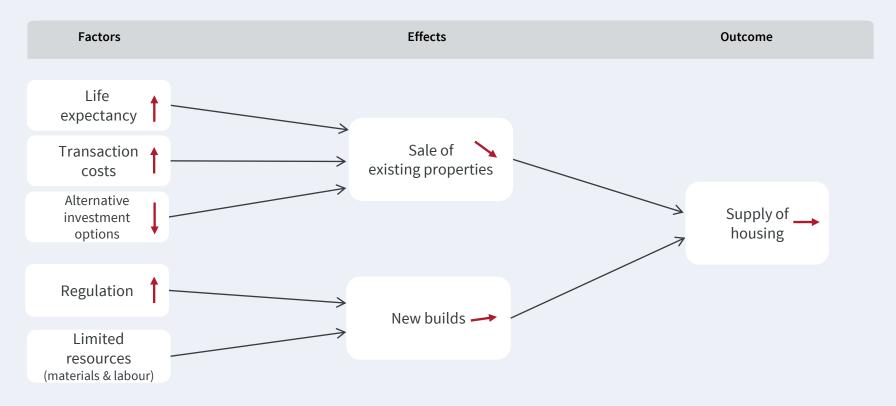
#### Neither interest rates nor short-term political topics are relevant

Factors influencing <u>demand</u> in the German property market



#### Scarce supply due to low sales volumes and limited new building

Factors influencing <u>supply</u> in the German property market



## A long-term growth market

Structural factors underpinning sustained growth in the finance market



#### Potential for digitalisation in the insurance market

Long-term market factors

#### **Negative factors**

- Established market players' legacy systems are slowing the pace of digitalisation due to the lack of compatibility with new technologies
- Further regulation is increasing the complexity of the insurance business and its digital transformation

Occupational pension schemes

Private insurance

companies

- Continuing lack of products and poor knowledge are holding back growth
- Low interest-rate environment and falling technical interest rate are making it more difficult to keep to guarantees

#### **Positive factors**

- Consumers have higher expectations regarding digitalisation
- Insurtech start-ups and coronavirus are increasing the pressure on traditional market players to adopt digital technologies
- Possibilities for evaluating big data provide an incentive for digitalisation
- Employees' growing expectations are driving the digitalisation of occupational pension support, administration and communications
- Increasingly complex occupational pension processes make digitalisation a necessity